



Creative Health Care Insight™ Cloud-Based Solutions

An innovative combination of research-based 360° assessments, award-winning educational content, competency prioritization and management, and actionable data analysis. Data and activities are captured in a professional portfolio that both staff and leaders can utilize to further their professional and organizational development.



Patient Satisfaction

Superb content delivered on our state of the art platform reinforces the interdependence between relational competence and improved quality, safety, and patient experience.



National Recognition

Collect, track, and validate the required demographic information, peer feedback process, and other professional practice accomplishments for ANCC Magnet Recognition® and Pathway to Excellence®.



Employee Engagement

Gain the insight necessary to give employees the support and recognition they deserve while boosting employee engagement and retention.

Platform can be fully integrated with your current LMS and/or HRIS Systems!

Creative Health Care Insight

CLOUD-BASED SOLUTIONS

Creative Health Care Insight is a platform comprised of three components:

1. Discovery + Education
2. Professional Portfolio Data Vault
3. Competency Prioritization + Management

These components can be used separately or as a fully integrated system. Full integration maximizes the capabilities of all three components. For example:

- Quality data and outcomes metrics can be used to determine competency needs, while discovery instruments track behavioral and relational competency changes over time.
- Leverage the platform's customizable 360° discovery processes to fulfill ANCC Magnet® peer feedback requirements, while creating potential ongoing competency verification methods.
- Stories of Excellence utilized as exemplars for ongoing competency verification are seamlessly stored within the Professional Portfolio Data Vault and can support Magnet® documentation.

DISCOVERY + EDUCATION

Relational Insight Suite

Assess the relational competence of all who interact with patients and families with the Relational Insight 360° (RI-360) discovery tool. Customizable reports can be sorted by individual, unit, department, shift, job type, facility, organization, and more. Findings provide organizations with actionable insight that can be used to deepen essential relational behaviors; comprehensive e-learning modules help develop, enhance, and sustain relational competence.

Leadership Insight 360° (LI-360)

Measure and analyze the leadership skills of your interprofessional leadership team with this 360° discovery tool. Our customizable process includes self-appraisal, peer feedback, supervisor/manager evaluations, and direct-report feedback. Individualized user dashboards highlight strengths, identify gaps, and track changes over time, empowering individuals and organizations to make their leadership development efforts more targeted and effective.

Integrated Insight 360° (II-360)

This tool can integrate aspects of the RI-360, LI-360, and/or your own professional practice model or existing peer feedback process. Leadership competencies and relational behaviors are simultaneously measured and analyzed to generate the comprehensive insight necessary to effectively customize your development efforts.



PROFESSIONAL PORTFOLIO DATA VAULT

With access to this unique repository, individuals and organizations can track, trend, and analyze data related to required education requirements and professional advancement programs, as well as stories of extraordinary care, excellent teamwork, and exemplary practice.

- This component significantly reduces the amount of time required to properly collect, track, and validate the key information required by ANCC for the Demographic Data Collection Tool® (DDCT®) and the Organization Demographic Form (ODF®).
- The Professional Portfolio Data Vault can easily collect and extract data needed for a variety of reports and exemplars that support demonstrations of excellence for Magnet Recognition®, Pathway to Excellence®, Practice Accreditation Program™, and other awards and accreditations.

COMPETENCY PRIORITIZATION + MANAGEMENT

Competency assessment is an everchanging process that goes beyond selecting the competencies. A successful competency process must properly document all competency considerations and the actual needs of the organization for a certain time period.

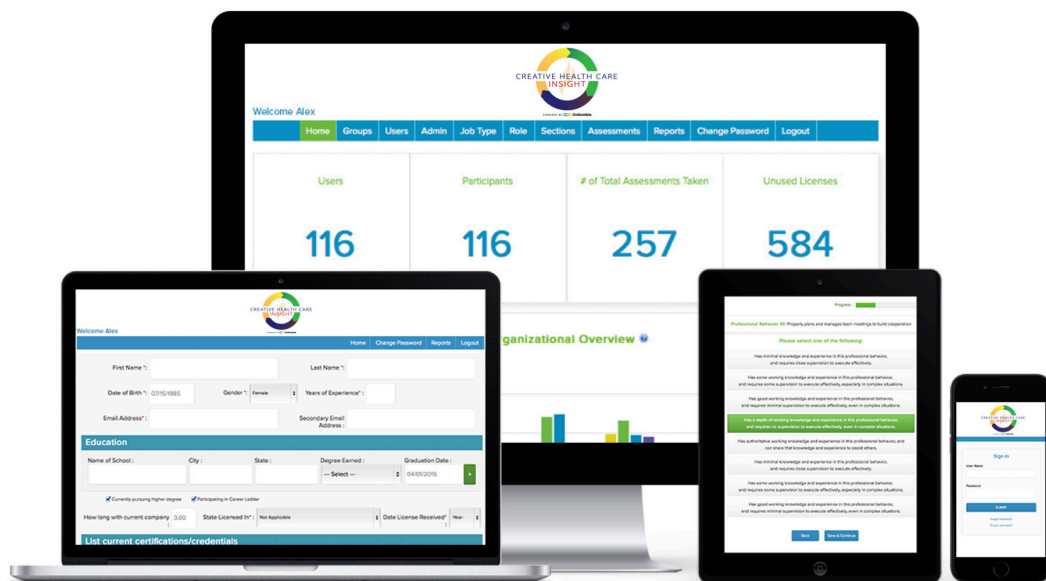
- The Competency Prioritization + Management component exceeds regulatory body requirements by providing customizable reports that track and document all steps in the critical thinking and decision-making process around competency considerations.
- Creative Health Care Insight is the only platform that truly empowers organizations to leverage Donna Wright's Competency Model to seamlessly prioritize and manage their competency needs while also tracking completion documentation for each employee. The platform allows organizations to embed strategic priorities into the annual competency process, leverage their existing shared governance structure, and empower their team to focus on the competencies necessary for their roles while remaining in alignment with the organization's strategic goals and outcomes.
- Save significant time and money by improving the efficiency and effectiveness of your ongoing competency management processes. Competencies can be filtered and prioritized for groups or departments by strategic goals, current population needs, quality data, and high-risk aspects.



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PLATFORM FEATURES

- Automatic collection and tracking of information for the ANCC Demographic Data Collection Tool® and Organization Demographic Form®
- Fulfills Magnet Recognition® and Pathway to Excellence® peer feedback requirements
- Leverages Donna Wright's Competency Model to seamlessly prioritize and manage competency needs
- Tracks and analyzes data related to ACLS, BLS, HIPAA and other education requirements
- Significantly improves the efficiency and effectiveness of ongoing competency management processes
- Embeds organizational strategic priorities into the annual competency process
- Exceeds regulatory bodies' competency requirements with customizable reports that track and document critical thinking and decision-making around competency considerations
- Supports your organization's professional advancement program and career/clinical ladders
- Builds relational competence for all levels of the organization
- Fundamentals of Relational Competence comprehensive e-Learning modules offer CE opportunities
- User-friendly, ultra secure, and accessible from any web-enabled device



Schedule an online demo!

Creative Health Care Management 800.728.7766 CHCM.com