



Dear Attendees,

We are pleased you are joining us for the five-day intensive practicum for **Relationship Based Care (RBC) Leaders** on February 24-28, 2020 at DoubleTree by Hilton, San Diego Del Mar. We believe it will be a significant and rewarding step in the successful leadership of RBC within your organization.

ACCOMMODATIONS

We recommend participants reserve accommodations at the DoubleTree by Hilton, San Diego Del Mar, this is the conference location. To obtain our negotiated rate please call the number below and mention you will be attending the Creative Health Care Management event. We have a limited amount of rooms at this rate so please reserve your room early!

King bed with sofa sleeper rate is \$179. The rate includes complimentary hot buffet breakfast at the onsite restaurant. This property fills up fast and we urge you to book as soon as possible.

DoubleTree by Hilton, San Diego, Del Mar
11915 El Camino Real
San Diego, CA 92130
855-610-8733



FLIGHTS

For air travel, you will want to fly into San Diego International – Lindbergh Field



GETTING TO THE HOTEL

Directions to DoubleTree by Hilton, San Diego, Del Mar:

From San Diego International – Lindbergh Field

- Take 5 north 17 miles to the Carmel Valley Rd. exit
- Turn right and go to El Camino Real
- Turn left. The hotel is located on the right side (East) on El Camino Real
- Distance 17 miles – 30 minute drive

PREPARATION MATERIALS

This is a highly interactive practicum, so expect some group assignments/homework during the evening hours to deepen your understanding in some areas and to provide time to do group preparation for presentations/facilitation.

Recommended readings before the program are:

- *Relationship-Based Care: A Model for Transforming Practice*, Mary Koloroutis editor.
- *See Me as a Person: Creating Therapeutic Relationships with Patients and Their Families*, Mary Koloroutis and Michael Trout
- *I²E²: Leading Lasting Change*, Jayne Felgen

Supplemental Resources

- *Primary Nursing*, Marie Manthey
- *Appreciative Inquiry: A Positive Revolution in Change*, David Cooperrider and Diana Whitney
- *The Circle Way*, Christina Baldwin
- *I'm Here: Compassionate Communication in Patient Care*, Marcus Engel

CLASS SCHEDULE

Classes will be held every day at the DoubleTree by Hilton, San Diego, Del Mar. You will be able to get the conference room location at the front desk.

Date	Time
Monday	9:00 am - 4:30 pm
Tuesday	8:30 am - 4:30 pm
Wednesday	8:30 am - 4:30 pm
Thursday	8:30 am - 4:30 pm
Friday	8:30 am- 12:30 pm



C R E A T I V E
H E A L T H C A R E
M A N A G E M E N T

Monday-Thursday – Complimentary breakfast provided to hotel guests, lunch & late afternoon snack provided by CHCM

Friday – Complimentary breakfast provided to hotel guests and box lunch provided by Creative Health Care Mgt.

Casual, comfortable attire is encouraged. You may want to bring a sweater as the conference room may get chilly. Come prepared to learn and have fun!

If you have any questions, don't hesitate to contact me.

Respectfully,
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