

2019 COMBINED ANNUAL GATHERING – SUMMIT TO BUILD COMPASSION, EMPATHY & LOVE - OCTOBER 28, 2019

Location: The Betty Irene Moore School of Nursing – University of California Davis Medical Center Room 1000

7:00 a.m. Registration & Networking (continental breakfast served)

8:00 a.m. Welcome & Introductions

8:15 a.m. **Lee Tomlinson - “The Naked Truth about Compassion is Revealed!”**

A stage 3+ cancer survivor and patient-centered care advocate, Lee Tomlinson is a nationally known thought leader and TEDTalk Presenter on compassionate care. Combining his unique constellation of life experiences for the benefit of healthcare organizations, he is a speaker dedicated to bringing more compassionate care to the forefront of modern medicine.

9:30 a.m. Break

9:45 a.m. **Jessica Micheletti - “Connecting with Our Compassionate Hearts”**

Jessica is a yoga teacher and wellness consultant, with a passion for service. Her credentials as a Master of Public Health and a 500 E-RYT, and her propensity to connect on a heart-level to people of all walks of life have led her into a variety of yoga- and wellness-related settings all over the world—from one-on-one mentorship for aspiring yoga teachers to consultation for studios, to mindfulness retreats for executives.

10:15 a.m. **Theresa Pak and Melissa Tayarani - “Starting with the “Why”**

Theresa Pak, BSN, MS, NEA-BC, is a Nurse Manager and has been the Relationship-based Care™ Lead for UC Davis Medical Center. She has vast experience as a facilitator of the CHCM Relationship-Based Care programs and is an expert in wellness, leadership and health informatics. She is also a certified Integral Coach.

Melissa Tayarani, RN, BSN, has been at UC Davis Medical Center for 38 years. Her roles have been many, more recently as the Relationship-Based Care Lead, Nursing Supervisor and Clinical Educator. She is highly skilled as a facilitator of Re-Igniting the Spirit of Caring™ and See Me as a Person™.

10:45 a.m. **Mary Koloroutis and Toby Marsh - “Leading a Compassionate Relationship-Based Care™ Culture”**

Mary Koloroutis, MSN, RN, CEO, is the CEO of Creative Health Care Management and has spent more than four decades advancing relationship-based cultures in health care organizations. She partners with clients to identify and maximize the strengths and capacities of teams and whole systems. Mary has been instrumental in the creation of numerous highly successful programs, including Re-Igniting the Spirit of Caring, adopted by leading health care systems worldwide. She is a co-creator, author, and editor of the Relationship-Based Care series of books and workshops. Her

This agenda is subject to change.

Continuing nursing education (CNE) contact hours for this program will be provided. Final contact hours are pending approval.

Other professionals, please verify with state licensing and specialty boards that CNE contact hours from this activity can be used to meet CE requirements for your profession.

Creative Health Care Management is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

belief in the importance of patient-clinician attunement led to the development of the See Me as a Person workshop and book co-created with psychologist Michael Trout. Most recently, Mary is a contributing author and co-editor of the ACHE award-winning book Advancing Relationship-Based Cultures.

Toby Marsh, RN, MSN, MSA, FACHE, is the Chief Nursing and Patient Care Services Officer for UC Davis Medical Center. Toby provides strategic direction, executive level leadership, and general management for all aspects of Patient Care Services' departments and programs. He is responsible for the professional practice of nursing across all locations operated by the medical center. He is a strong leader in nursing and has demonstrated his commitment and devotion to co-creating a compassionate and thriving health care environment where his staff thrives and they provide extraordinary patient and family care. He has earned numerous honors and awards over his career.

11:45 a.m. Lunch

1:00 p.m. **Dr. Kristen Swanson - "What Calls Us to Caring"**

Kristen M. Swanson, R.N., Ph.D., F.A.A.N. is the Dean and Professor at the Seattle University College of Nursing. Her research focuses on caring, responses to miscarriage and interventions to promote healing after early pregnancy loss. Her caring theory has been used to guide practice, education, and research in schools and health-care settings around the world. She has been a visiting professor in the United States, Thailand, Taiwan, and Sweden, and is frequently invited to consult on strategies to create and sustain a culture of patient centered caring in health care settings.

3:00 p.m. Break

3:15 p.m. **Marie Manthey - "Creatively Harnessing Compassion"**

Marie Manthey, PhD (hon), MNA, FAAN, FRCN, is the founder and president emeritus of Creative Health Care Management and has long been able to bridge the world of ideas and the real world of patient care in health care workplaces. She's taught thousands of nurses in seminars and workshops throughout the world. No matter what other subjects she addresses, she never fails to come back to the key to good patient care: "You have to see what supports the patient-clinician relationship and what interferes with it, then enhance what helps and minimize what hurts."

4:15 p.m. Closing Ceremony

Register at: <https://chcm.com/events/2019-combined-annual-gathering-summit-to-build-compassion-empathy-love/>

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