## build positivity into your organization's culture

AND MAKE EVERYONE'S DAY

**A LITTLE BETTER** 

**Make appreciation a standing meeting agenda item.** Invite team members to call out things that have inspired them, or what they admire about one another.

**Share positive patient feedback.** Be sure to ask for stories from the members of your team who don't have as much direct patient contact, too.

**Set positive intentions.** When we're intentional about our thoughts, words, and deeds with our patients, our colleagues, and ourselves, we create positive outcomes.



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