



Dear Participant,

We are pleased you are joining us for our two-day public See Me as a Person Workshop on April 30-May 1, 2019, at the Minnesota Landscape Arboretum. We believe it will be a significant and rewarding step in the development and sustainment of your patient experience program in your organization.

I am at your service and available to answer any questions you may have prior to your arrival. My contact information is at the end of this letter.

WORKSHOP LOCATION

This workshop will be held in the beautiful city of Chaska, MN at the luxurious conference facilities at the Minnesota Landscape Arboretum, 3675 Arboretum Dr. Chaska, MN 55318.

Lunch and afternoon snacks will be provided, with check out and closing at 16:30.

Program Schedule

| Date | Time |
|--------------------------------|-------|
| April 30, 2019 | |
| Check In/Continental Breakfast | 07:00 |
| Session Start | 08:00 |
| Session Close | 16:30 |
| May 1, 2019 | |
| Continental Breakfast | 07:00 |
| Session Start | 08:00 |
| Session Close | 16:30 |

Casual, comfortable attire during all sessions is encouraged. You may want to bring a sweater or light jacket, as the conference room may get chilly. If you have any questions, don't hesitate to contact me. I look forward to seeing you soon!

CONTACT

Kary Gillenwaters at 952-252-1136 or kgillenwaters@chcm.com for questions about the program.
Andie Skillings at 952-252-1140 or askillings@chcm.com for questions about registration.



Continuing Education

Continuing nursing education (CNE) for this program will be awarded (13 contact hours).

Creative Health Care Management is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Other professionals, please verify with state licensing and specialty certification boards that CNE contact hours from this activity can be used to meet CE requirements for your profession.

Directions to Arboretum

<http://www.arboretum.umn.edu/HoursFeesDirections.aspx#directions1>

Local Hotel recommendations

Oak Ridge
1 Oak Ridge Drive, Chaska, MN
(952) 368-3100

[Hotel reservations can be made here.](#)

Country Inn and Suites, Chanhassen
591 West 78th Street, Chanhassen MN
(952) 937-2424

[Hotel reservations can be made here.](#)

Sincerely,

Traci and Kristen

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