



Dear Participant,

We are pleased you are joining us for our two-day public See Me as a Person Workshop on April 30-May 1, 2019, at the Minnesota Landscape Arboretum. We believe it will be a significant and rewarding step in the development and sustainment of your patient experience program in your organization.

I am at your service and available to answer any questions you may have prior to your arrival. My contact information is at the end of this letter.

WORKSHOP LOCATION

This workshop will be held in the beautiful city of Chaska, MN at the luxurious conference facilities at the Minnesota Landscape Arboretum, 3675 Arboretum Dr. Chaska, MN 55318.

Lunch and afternoon snacks will be provided, with check out and closing at 16:30.

Program Schedule

Date	Time
April 30, 2019	
Check In/Continental Breakfast	07:00
Session Start	08:00
Session Close	16:30
May 1, 2019	
Continental Breakfast	07:00
Session Start	08:00
Session Close	16:30

Casual, comfortable attire during all sessions is encouraged. You may want to bring a sweater or light jacket, as the conference room may get chilly. If you have any questions, don't hesitate to contact me. I look forward to seeing you soon!

Sincerely,

Traci

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