



Welcome Jamie Tippett, MS, RN, NEA-BC!

Jamie's career has spanned over 30 years at OSU's James Cancer Hospital where she held progressive leadership roles including Magnet® Program Director, RBC Implementation Leader, Director of Professional Practice, and Associate Chief Nursing Officer. During that time, Jamie was instrumental in establishing a thriving shared governance program, as well as a fully enculturated professional practice model based on the conceptual framework of Relationship-Based Care. Jamie successfully led The James to Magnet® designation in 2013 and redesignation in 2017. She has also served as an ANCC Magnet® appraiser.



[More about this proud Buckeye and how she can partner with you!](#)

Mother Nature: The Expert Teacher of Teamwork

Gen Guanci's rendition of *Life Lessons from a Flock of Geese*

Whenever I think of teams, team dynamics, and teamwork I immediately think about what we can learn from nature. If we look at plant, animal and insect groups we can learn a lot...redwoods, meerkats, elephants, ants, orca whales, and dolphins to name a few. One of the most poignant group of lessons come from the observation of geese as they fly in formation.



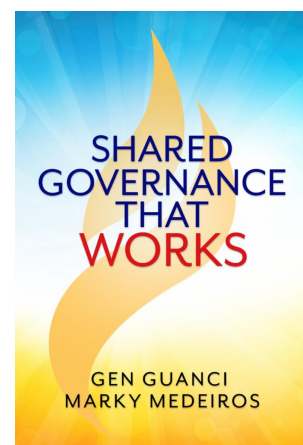
[Continue reading for 6 successful teamwork lessons.](#)

Shared Governance that Works

We are thrilled to introduce our latest resource: *Shared Governance that Works*. This easy to read, 90-page book is perfect whether you are just beginning to build, wishing to deepen, or wishing to totally revamp your shared governance culture. *Shared Governance that Works* shares best practices for structures and processes that lead to staff empowerment, ownership, and sustained outcomes. This book is an invaluable resource for individuals regardless of their role in shared governance.

Reader feedback: *"Thank you for paving the way for empowerment!"*

[Buy your copy here.](#) Bulk order discounts are available.



WEBINAR: The Chief Nursing Officer and Magnet Program Director Partnership: Key to a Successful Journey to Excellence
Friday, September 21, 2018, 12pm CT with Jamie Tippett and Marky Medeiros

Join Jamie and Marky for a candid discussion on how to build and sustain a partnership that works between CNO and MPD. This relationship is vital for organizations on a journey to

excellence. Jamie and Marky offer insight and strategies, giving concrete examples based on lived experience. CNOs, MPDs, and others interested are invited to register for this webinar and join in the conversation.

[Register here.](#)

WEBINAR: Human Connection is the Foundation of the Patient Experience

Friday, September 28, 2018 - 12pm CT

Any initiative to create a culture of "patient and family centered care" will succeed or fail depending almost entirely on the quality of the relationships we form. Attendees of this webinar will gain relevant understanding of the nature of human connection as it applies to the patient experience.

[Register here.](#)

Client Success!

Congratulations to **Nebraska Methodist Hospital** and **Methodist Women's Hospital**, Omaha, NE on receiving their 4th Magnet® designation! Less than 1% of hospitals in the U.S. that have earned Magnet® recognition four consecutive times. In addition to their redesignation, ANCC identified 3 exemplars from their document and site visit. We are proud to have partnered with them on their continued journey and our continued 100% success rate.



Excellence Exchange Corner ([Send us your questions.](#))

Q: Innovation in health care is a hot Magnet® journey topic. How can every organization possibly develop innovations in health care?

A: Wikipedia defines innovation as "a new idea, device, or method." It goes on to say "innovation is often also viewed as the application of better solutions that meet new requirements, unarticulated needs, or existing market needs." It is this second part that can help organizations understand that they ARE doing innovative things.

Innovation can fall into two categories: disruptive (also called radical) innovation in which a new technology, process or market is created; and incremental innovation where an existing technology, process or market is modified through a series of small changes.

[Continue reading for innovation examples.](#)

Upcoming Events

Leadership, Resilience and Body Awareness

September 26, 2018 - 8:30 AM - 5 PM
Minneapolis, MN - Cost \$100

Recharge, reflect, and revitalize with keynotes and workshops to make a positive difference in your life and your practice. Join the experts and a community of like-hearted people to talk about building our own resilience as well as organizational resilience.



[Event details and registration.](#)

Visit us in booth 1033 at the Magnet® Conference!

If you wish to set up time for a 1-on-1 conversation to talk about specifics related to your journey or how we can partner to maximize your success, please send an email to us at coe@chcm.com.

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