The Key Practices of Human Connection: Understanding the Patient Experience
See Me as a Person

A positive patient experience is grounded in an ethic of caring and the universal truth that we as human beings are all dependent on one another. We all experience moments of vulnerability and suffering. An ethic of caring is built on the idea that as health care professionals, we have a moral commitment to protect and preserve human dignity and to never reduce a person to the status of object.

Complex and fast paced health care organizations challenge our ability to fulfill this commitment with every person in our care. See Me as a Person™ by Koloroutis and Trout provides a practical and sustainable framework to mindfully connect with every person in our care. See Me as a Person is a mindful formula for applying the neurobiology of empathy, compassion and caring in a way that can be taught, learned, and evaluated. Using what scientists know about how humans are hardwired for connection, the therapeutic practices, when applied to relationships ensure that every patient feels safe, seen and heard.

Research reveals that the integration of relational and technical skills is necessary to achieve optimal quality, safety and patient experience. Given this important truth, therapeutic and compassionate care is as essential to positive outcomes for patients as is technical care and imperative for a positive patient experience.

If you are a patient experience officer, CNO, or Leader looking for practical, evidence based solutions for your organization’s patient experience culture or you are a clinician who is interested in deepening your practice and learning ways in which you can more effectively connect with patients in a way that safety, quality, and healing is a consistent outcome of your care then you will want to know about the See Me as a Person therapeutic practices.

To learn more:

Check out the Free Webinar: The Key Practices of Human Connection: Understanding the Patient Experience. Friday July 28th at 10:00 am pacific time. To register online Click Here

Or for a deeper understanding and experience: attend the public workshop being held Oct 2 and 3 2017 in Portland. To register online Click Here