Full adoption of the Primary Nursing Care Delivery System on an inpatient acute care orthopedic nursing unit.

INSPIRATION
- Unit-based “Call to Action” campaign and Town Hall Meetings
- Marketing campaign plan
- Development of the first first unit-based mission statement
- Unit-specific publications that focused on change

EDUCATION
- Primary nursing
- Clinical Microsystems QI Framework
- Staffing and scheduling
- How to run effective meetings
- Teamwork and conflict resolution

EVIDENCE

VISION

INFRASTRUCTURE
The Clinical Microsystems QI Framework was the methodology used for this project:
- Stakeholders’ support
- Formation of a unit-based Lead Improvement Team (LIT)
- Weekly LIT meetings and homework assignments
- 5 P’s (purpose, patients, professionals, processes, patterns) and metrics that matter assessments of unit
- Diagnosis of unit
- Development of first unit-based mission statement
- Development of treatment/improvement plan
- Development of global and specific aim statements

EDUCATION
- Primary nursing
- Clinical Microsystems QI Framework
- Staffing and scheduling
- How to run effective meetings
- Teamwork and conflict resolution

EVIDENCE

In Recognition of the NYUHJD 12 Floor Staff and the Lead Improvement Team Members: Loradelle Abbott, RN, ANM, Denise Allick, CAN, Tristan Chery, RN, Louise Comeau, RN, DON, Maria Cruz, Exe Secretary, Samamtha Dawson, RN, Rose Edward, Environmental Services, Nazila Esmaeili, SWK, Janett Gill, RN, ANM, Pauline Hall-Davidson, UC, Michael Leggs, RN, Althea Mighen, RN, DON, (Project Leader/Facilitator), Kim Volpe, RN, NM Julius Oni, MD, Lionel Rick, Pharmacist, Nicole Rowland, PT, Veronica Wilson, RN, Ann Vanderberg, RN, VP of Nursing & Patient Services (ad hoc), Jacqueline Varela, NP, Kimberly Volpe, RN, NM.