

Dear Project Leaders and Team Members,

We are pleased you are joining us for the five day intensive practicum for **Relationship Based Care (RBC) Leaders** on May 17-May 21, 2010 at the *I Hotel & Conference Center* in Champaign, IL. We believe it will be a significant and rewarding step in the successful leadership of RBC within your organization.

SEMINAR LOCATION

Classes will be held every day at the *I Hotel & Conference Center* starting May 17, 2010. You will be able to get the conference room location at the front desk. (Knowledge and Innovation Conference Rooms)

ACCOMMODATIONS

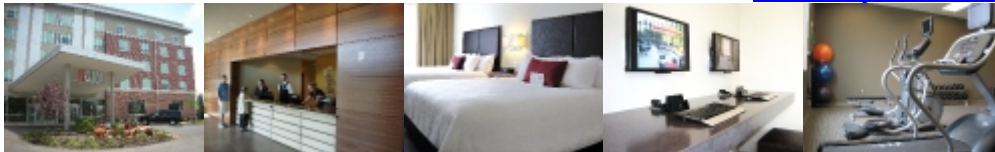
I recommend participants who need accommodations register at the *I Hotel & Conference Center*. Creative Health Care Management has a room block until April 1, 2010 (Rate \$109 per night).

I Hotel and Conference Center

1900 S. First Street, Champaign, Illinois, 61820

Tel: +1-217-819-5000 Fax: +1-217-819-5010

You can also book online to the I Hotel & Conference Center at: www.StayAtTheI.com



Room Essential

- Complimentary high-speed wireless and hardwired Internet
- iHome/iPod clock radio
- 32" LCD flat-screen HD television
- In-room safe that accommodates a 17" laptop
- 100% smoke-free facility

Additional necessities:

- Room-service dining, provided by Houlihan's culinary team, hairdryer, iron/ironing board
- Complimentary turndown service available upon request
- 24-hour business center and fitness center
- Complimentary shuttling to/from any campus building and Willard Airport

DIRECTIONS FROM WILLARD UNIVERSITY AIRPORT (CMI)

1. Start out going East on Airport Road
2. Turn Left to stay on Airport Road
3. Turn Left onto S Dunlap Ave/US-45 N. Continue to follow US-45 N.
4. Turn Right onto St Marys Road
5. 1900 S 1st Street

The I Hotel & Conference Center is located 4 miles (8 minutes) from the airport.

FLIGHTS

Flights can be arranged directly to Champaign/Urbana. (This requires transferring in Detroit or Chicago)

Airport: Champaign Willard University Airport Airline (Airport Code: CMI).

Another good option is to fly into Indianapolis, rent a car and drive to Champaign/Urbana which is 2+ hours (120 miles) and the access is simple – freeway all the way.

Please note when making flight reservations that Indianapolis has different time zones depending if it's summer or winter. In the winter months, Indianapolis switches over from Central time to Eastern Time.

GETTING TO THE HOTEL

I recommend calling the *I Hotel and Conference Center* prior to arrival at the airport or Amtrak for arranging your shuttle service. When calling the *I hotel* for shuttle service (217-819-5000), they will need your time of pick up and your flight number. The shuttle is available from 7 a.m. to 10 p.m. Rental cars can be obtained at the airport also. I do suggest renting a car to have in Champaign/Urbana.

PREPARATION MATERIALS

This is a highly interactive practicum, so expect some group assignments/homework during the evening hours to deepen your understanding in some areas and to provide time to do group preparation for presentations/facilitation.

Recommended readings before the program are:

- *Relationship-Based Care: A Model for Transforming Practice*, Mary Koloroutis ed.
- *Primary Nursing*, Marie Manthey
- *Appreciative Inquiry: A Positive Revolution in Change*, David Cooperrider and Diana Whitney
- *Calling the Circle: The First and future Culture*, Christina Baldwin
- *FE²: Leading Lasting Change*, Jayne Felgen

These can be ordered by calling 1-800-728-7766 or online at www.chcm.com

CLASS SCHEDULE

Date	Time
May 17, 2010	9:00 am - 4:30 pm
May 18, 2010	8:30 am- 4:30 pm
May 19, 2010	8:30 am- 4:30 pm
May 20, 2010	8:30 am- 4:30 pm
May 21, 2010	8:30 am- 12:30 pm

Also included in your tuition is:

Monday-Thursday - Lunch and late afternoon snack provided, Friday – Box Lunch provided

Casual, comfortable attire is encouraged. You may want to bring a sweater as the conference room may get chilly. Come prepared to learn and have fun! If you have any questions, don't hesitate to contact me.

Respectfully,

Amy Monroe

Program Coordinator

amonroe@chcm.com

Direct Phone: 952.252.1145 Toll Free: 800.728.7766