

DESCRIPTION AND OBJECTIVES

Competency Assessment for the Real World

Faculty: Donna Wright, RN, MS

This workshop will explore the elements needed to create a successful competency program. You will learn many creative strategies to the competency process and creative ways to verify competencies in all departments. We will explore ways to operationalize this every day and ensure compliance. Join us for a humorous look at how to make all this happen and how to create a system that really works. You won't believe how easy it can be.

1. Discuss the goal of competency assessment, and the driving forces behind the process
2. Discover how to promote accountability through competency assessment
3. Identify ways to verify competency assessment
4. Discuss the success factors that help make competency assessment truly successful.

CONTENT OUTLINE:

- * Goal of competency assessment
- * The continuum of competency assessment
- * Competency assessment in a dynamic, ever-changing world
- * Competency identification
- * The role of the manager, educator, and employee
- * Compliance issues around competency assessment and accountability
- * Eleven different verification methods, and when to use each
- * Integrating verification into daily work
- * What gets in the way of competency assessment success
- * How to use competency assessment to motivate and recognize

PROGRAM FACULTY

Donna Wright RN, MS



*Staff Development
Specialist/Consultant
Creative HealthCare
Management*

Author of the book,

[The Ultimate Guide to
Competency Assessment in
Healthcare](#)

*Co-author of the national
award winning book,*

[Relationship-based care:
A model for transforming
practice.](#)

Registration Fees:

Program cost: \$ 85.00

Return the attached registration form by no later than: September 1, 2010 For further information,

call Joyce Olson at
562-602-6849

REGISTRATION

**Class Date: September 10, 2010 at
Saddleback Memorial Medical Center
Laguna Hills**

Name: _____

Address: _____

Telephone _____

Employer/School: _____

Job Title: _____ License _____

Return this completed form to:

Joyce Olson RN, BSN
Education Department
Lakewood Regional Medical Center
3700 E. South Street
Lakewood, CA 90712

**Make check payable to:
GOCHEA**

REGISTRATION IS LIMITED. COURSE SUBJECT TO CANCELLATION IF MINIMUM ENROLLMENT IS NOT RECEIVED. **Registration confirmed unless notified. Refunds will be made in cases of cancellation by participant for programs over three hours if sponsoring hospital is notified forty-eight (48 hours in advance). If program is three hours or less, no refunds will be issued. Substitutions accepted. In case of substitution, certificates are mailed after course conclude**

GOCHEA

Greater Orange County
Healthcare Educators'
Association

Providing opportunities for
networking, education,
sharing and support to
those dedicated to the
enhancement of healthcare
education.

For more information, call
Joyce Olson at
562-602-6849

Course Coordinator

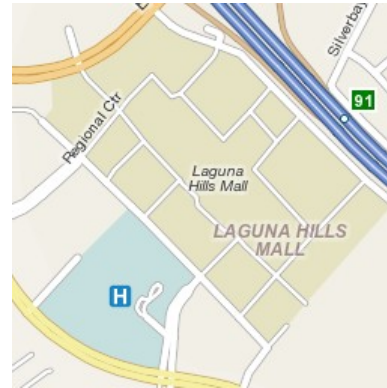
Joyce Olson RN, BSN
Education Department

Lakewood Regional Medical Center
3700 E. South Street
Lakewood, CA 90712

Course Accreditation

Provider approved by the California Board
of Registered Nursing, Provider Number
144 for 6 contact hours.

MAP



Driving Directions

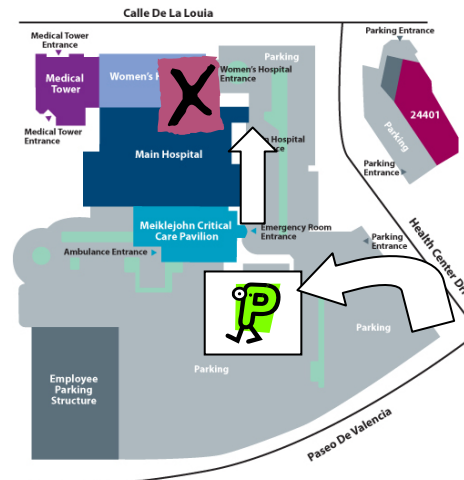
Saddleback Memorial Medical Center at
Laguna Hills is located just south of the San
Diego Freeway, behind the Laguna Hills Mall.

[http://www.memorialcare.org/
patients/map-directions-smmc.cfm](http://www.memorialcare.org/patients/map-directions-smmc.cfm)

Campus Map & Parking'

X Conference Room 1 BASEMENT
of the Women's Hospital.

GOCHEA presents...



A Cooperative Education Offering

Competency Assessment for the Real World

Faculty: Donna Wright, RN, MS

Sponsored by:

GOCHEA
at

**Saddleback Memorial
Medical Center**

Date: September 10, 2010

Time:

8:30am - 9:00 am

Registration & Continental Breakfast

9:00am - 4:00pm Class

(Lunch included)

**Location: Saddleback Memorial
Medical Center, Laguna Hills**
24451 Health Center Dr.
Laguna Hills, CA 92653